

Harbourside Lodge is a state-of-the-art 30 permanent bed facility, which is approved and certified by the Commonwealth Department of Health and Aged Care, to provide residential aged care. High level care only is offered.

Rooms are available in

- 8 single rooms with shared ensuite
- 14 single rooms with private ensuite
- 4 double rooms with ensuite

Environment

Harbourside Lodge has a bright and welcoming environment, with many windows offering garden, courtyard or sea views.

The large multipurpose room presents residents with an area where they can participate in activities, watch TV/movies on the large plasma screen TV with DVD player or use the computer, which is connected to the internet. The multipurpose room opens onto a garden courtyard area.

The dining/lounge room has a simulated log fire and large plasma screen TV, with electric armchairs for resident's and visitors comfort.

The bedrooms have a homely feel and each have lockable glass cabinets for displaying personal items.

There are several carparks, including 2 disabled carparks, within close proximity to the entrance.

Lifestyle

Residents are actively involved in decision making and have been instrumental in participating in many quality improvement activities. A calendar of activities, outings and special events are planned each

Staffing

Harbourside Lodge has a professional team of staff to support the residents and their families. This team comprises of Division 1 and 2 nurses, with support from personal care assistants, activities staff and environmental staff as well as other external lifestyle services, e.g. podiatry, dietetics, physiotherapy etc. Many of our registered nurses have undertaken studies to develop specific additional skills that enhance resident lifestyles.

Meals

Nutritionally appropriate meals are provided by Portland District Health Catering Department which cater to the individual resident's needs as per their dietary assessments.

Admission Procedure

Before any prospective resident can be added to our waiting list, or admitted, Harbourside Lodge requires the following:

- A copy of the latest ACAS assessment (Aged Care Client Record – ACCR)
- A copy of the application form A (included in the “5 Steps to Entry into Residential Aged Care” package) which will be made available at time of assessment.
- A copy of the “Statement of Resident Status for Residential Aged Care Providers” as issued by Centrelink or copy of the “Notice of Value of Assets and Resident Status” as issued by the Department of Veteran's Affairs.

Once a bed becomes available and admission criteria are met, the contact person will be notified. Please make contact within 12 months after completing the waiting list application to ensure that your information remains on our list.

Medical Care

You may retain your own GP to care for your medical needs in Harbourside Lodge if they are credentialed to provide services on site. If this is not the case, then your doctor may be able to suggest another doctor, otherwise please refer to the useful contacts list in the centre of this book for a list of doctors surgeries.

Pharmacy

Harbourside Lodge has a contract with a local pharmacy who delivers medications to the facility daily.

Fees and Charges

The daily care fee is determined by the Commonwealth Department of Health and Ageing. In addition residents will be subject to an additional income-tested fee, determined by the Commonwealth Department of Health and Ageing. Note: full rate pensioners will not be asked to pay any additional fee based on the income test.

Accommodation Charge

All care recipients will be assessed to determine whether they are required to pay an accommodation charge. The charge is based on an assessment of assets. For further information please refer to the “5 Steps to Entry into Residential Aged Care” package, or view the current fees and charges schedule on the Department of Health and Ageing website www.health.gov.au.



HARBOURSIDE LODGE



Waiting List Information Booklet

Visitors

Visiting hours are open, but if you wish to visit early morning or late evening, please ring reception on 5521 0300.

Please sign the 'visitor register' on entry and upon exiting the facility. There are two books, one in the main foyer to your left as you walk in, the other is at the reception desk.

Relatives and friends are welcome.

Visitors should obtain the approval of nursing staff prior to visiting residents.

Residents are encouraged to go out into the community for meals, outings or overnight stays with relatives or friends, but please check with the nurse in charge and sign the leave folder at reception.

FURTHER INFORMATION

For further information regarding Harbourside Lodge or to arrange a guided tour of the facility please contact the Unit Manager on 5521 0300.

Office Hours (Monday to Friday):-

Office Administrators 8.00 am – 4.30 pm

Nurse Unit Manager 7.30 am – 4.00 pm

The information contained in this brochure is intended to be guide to one of the services provided by PDH and is correct at time of publishing.

Issued: July 2003

Revised: Dec 2007

PDH # 1307

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